# Level 1 Process description of the journey types

Definitions for Shipment Journey, Equipment Journey and Vessel Journey are included for the Carrier Booking to Container Return end-to-end process.

<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>Booking</strong></td>
<td><strong>Pick-up</strong></td>
<td><strong>Departure</strong></td>
</tr>
<tr>
<td>Booking- to- Payment covers all activities and documentation processes related to a customer’s order</td>
<td>Pick-up- to- Return covers all activities and documentation processes directly related to containers and/or physical container movements</td>
<td><strong>Arrival</strong></td>
</tr>
<tr>
<td>• Customer-driven processes (and/or triggered by the customer)</td>
<td>• Equipment-driven processes</td>
<td>Activities required to execute a port call successfully</td>
</tr>
<tr>
<td>• Process executed in relation to an agreement made between the customer and the carrier, which is later invoiced and settled</td>
<td>• Carrier-driven processes</td>
<td>• Preparation of vessel arrival and follow-up post vessel departure</td>
</tr>
<tr>
<td><strong>Liner operation</strong></td>
<td></td>
<td>• “During sea passage” is excluded from the scope of Industry Blueprint 3.0</td>
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<tr>
<td><strong>Post- shipping</strong></td>
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</tbody>
</table>
Level 2: overview of activity maps

Level 1 (Carrier Booking to Container Return), Level 2 journeys (Booking to Payment, Pick-up to Return and Departure to Arrival) and Level 3 processes documented within the Industry Blueprint – Container Shipping 3.1 are listed below.

* These processes have not been mapped on level 3 in the Industry Blueprint 3.0

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**Core process**

- Cargo Movement
  - Pre-shipping
    - Shipment Journey
      - Booking
        - 11. Receive booking request
        - 12. Validate, plan and confirm booking request
      - Payment
        - 13. Prepare B/L
        - 13.1. Amendments prior to issuance
        - 13.4. Issue B/L
        - 14. Issue B/L
        - 14.1. Amendments after issuance
        - 15. Issue arrival notice
        - 16. Manage cargo release and shipment closing
    - Pick-up
      - 21. Nominate depot and empty equipment
      - 22. Submit VGM
      - 23. Assign empty drop off
      - 24. Return empty equipment
      - 25. Prepare carrier haulage work order
      - 26. Monitor equipment
    - Departure
      - 31. Prepare vessel load list
      - 32. Manage stowage plan and instructions
      - 33. Manage vessel reconciliation
      - 34. Submit customs manifest
      - 35. Maintain and communicate arrival and departure times
      - 36. Long Term schedule
      - 37. Coastal schedule
      - 38. Weekly berth planning
      - 39. Port call process
      - 40. Port call services
    - Arrival
      - 41. Manage carrier booking change
      - 42. Issue manifest corrector
      - 43. Cancel existing work order*
      - 44. Manage seal(s) removed*
      - 45. Manage deviations identified from vessel reconciliation
      - 46. Manage asset malfunctions*
      - 47. Manage cargo surveys*
      - 48. Manage re-use allocation*

**Optional process**

- Exception Handling
  - 4.1. Manage carrier booking change
  - 4.2. Issue manifest corrector
  - 4.3. Cancel existing work order*
  - 4.4. Manage seal(s) removed*
  - 4.5. Manage deviations identified from vessel reconciliation
  - 4.6. Manage asset malfunctions*
  - 4.7. Manage cargo surveys*
  - 4.8. Manage re-use allocation*

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* Core process (Not aligned with the “Cargo movement” diagram)}
Milestone and events per journey

1. Shipment Journey
   - Booking received
   - Shipping instructions received
   - Booking confirmed
   - Bill of Lading submitted
   - Full equipment loaded onto vessel
   - Export payment cleared
   - Arrival notice created
   - Import payment cleared
   - Bill of Lading issued
   - Cargo released
   - All equipment for shipment returned

2. Equipment Journey
   - Empty equipment/depot allocated
   - Empty equipment picked up from depot
   - Empty equipment gate in at terminal
   - Full equipment loaded onto vessel
   - Empty drop-off assigned
   - Full equipment discharged from vessel
   - Full equipment at stripping location
   - Empty equipment returned

3. Vessel Journey
   - Manifest submitted
   - Manifest approved
   - Vessel export documentation cleared
   - Vessel arrived
   - Vessel load/discharge complete
   - Vessel import documentation cleared
   - Vessel berthed
   - Vessel operations complete
   - Vessel departed
   - Arrival notice issued
   - Bill of lading issued
   - Bill of lading collected
   - All payments cleared

Milestone and Event
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